

TERMS and CONDITIONS

Our terms conditions and guarantees are spelled out on this page.

By **ordering from us you agree to these terms.**

Read this entire page before ordering.

Please do not hesitate to phone or email us with any questions.

PAYMENT: A 50% deposit is required to initiate an order, and the remaining balance is due prior to shipping (cash, check, wire transfer, most credit cards). Billing for the second half is done far enough in advance of the expected shipping date that a check can be mailed and cleared; credit cards also may be billed several weeks before shipping.

CANCELLED ORDERS: An order for a complete bike which is cancelled after initial payment and before shipping is subject to a 20% restocking charge. Options and special components ordered and then cancelled or returned are subject to a 20% restocking charge. Custom bicycle orders cannot be cancelled without substantial charges, which we will calculate based on hours and expenses we have invested.

INTERNATIONAL PAYMENTS: We accept bank-to-bank wire transfers in Euros funds only for International orders. Bank transfers generally include a transaction fee (typically €10-20) that must be paid by the purchaser.

CREDIT CARDS ACCEPTED: Visa, Master Card.

SHIPPING AND HANDLING: You can pick up your bicycle at our headquarters or we can ship it to you. Prices do not include freight. Freight charges vary by distance to be shipped. Freight costs fluctuate weekly, especially during times of fuel price volatility; unless we have quoted you a firm price, actual shipping charges by the time of shipment may change from our original estimates.

* Bikes are shipped in cardboard boxes via UPS or truck freight. Assembly of the carriers, racks, seat, handlebar, front wheel, rear wheel, fork, crank and pedals is required. Options (fenders, kickstand, etc.) cannot be installed on UPS shipments.

* If a bicycle is picked up at the headquarters, it can be fully ready-to-ride with all options installed, tuned and tested.

* Shipped bicycles can be fully assembled and ready-to-ride with all options installed; we can provide this service for extra charge; shipping charges are calculated by dimensional weight, higher shipping charges will apply.

BACK-ORDERS: If the bikes are not in stock we take orders with a 20% non-refundable deposit.

SHIPPING Estimates: Call for a quote. Shipping prices vary depending on the location.

DELIVERY TIME: Delivery time varies by model and season, and changes from week to week. If an item is backordered count at least 8 weeks for delivery.

PRICES: See current price list. Prices are subject to change without notice.

SIZE: All models come in one single standard size. The Standard size will fit persons from approximately 1.52m to 1.95m. Note that the bicycles models might not be appropriate for persons at the short or tall end of the height spectrum; check to make sure that the model you are considering will fit you. Please let us know about any physical restrictions or special needs you may have.

ASSEMBLY: A basic knowledge of bicycle mechanics and a good bicycle mechanic's toolkit are needed to assemble a bike.

WARRANTY: The Mundo frame including carrier and lateral loading platforms are warranted against breakage for two years from date of purchase to be free from defects in materials and workmanship. -This warranty does not cover damage due to wear and tear, overloading, misuse, abuse, or anything else beyond Yuba's direct control.

-A partial list of preventable damage not covered by this warranty: rusting of the Mundo frame; bending of the Mundo's stays by overloading behind the dropouts; failure of the Mundo's rear wheel; bending of the carrier or the loading platforms. Yuba will be the sole arbiter of whether or not damage is due to defects in materials and workmanship.

-This warranty applies only to the original owner and is nontransferable.

-Prior to servicing a warranty customer, you must request authorization for return, repair or replacement from Yuba or your regional distributor. Prior to servicing a warranty customer, you must request authorization for return, repair or replacement from Yuba GbR. The end-use customer is responsible for delivering or shipping the bicycle, frame or cycle parts to our shop facility for assessment and repair.

If a derailleur, shifter, brake, brake lever, wheel or other standard bike part fails in use, repair or replace it at your local bike shop.

If you have a problem with your bicycle, contact us. We will not pay for any repairs or changes made without our prior authorization, even those determined by the customer or the customer's mechanic to result from manufacturing defect.

DISCLAIMER: By purchasing a bicycle from Yuba GbR, you are agreeing to take full responsibility for your own safety and the safety of those who ride this bicycle. This responsibility requires that you tune up your brakes as needed and inspect the seat, tires, frame and other components each time the bicycle is ridden. It is your responsibility to recognize the limits of your machine and ride within those limits, especially when carrying cargo. Yuba GbR is not responsible for any accidents, even those attributable to bicycle design or mechanical failure of the bicycle. Do not purchase a bicycle from us unless you accept full responsibility for yourself and anyone else who rides it.

SAFETY NOTE: Most bicyclist fatalities are from car/bike collisions and are often caused by a lack of educated and defensive bicycling techniques.

QUESTIONS: We encourage you to call us. If you have questions concerning specifications, options, customizing or anything else; please call, e-mail or write.